

**MASTER OF ARTS
(ENTREPRENEURSHIP)
(MAER)**

Term-End Examination

June, 2023

**MER-010 : ORGANIZATION MANAGEMENT AND
LABOUR RELATIONS**

Time : 3 Hours

Maximum Marks : 100

***Note :** Attempt any **five** questions. All questions carry equal marks.*

1. (a) What do you mean by departmentization ?
Explain the types of departmentization. 10
- (b) The organisational structure is based on five contemporary core concepts. Explain with examples. 10
2. (a) Explain how business communication is different from general communication. 10
- (b) Write the characteristics of business communication. 10
3. Write short notes on any **two** of the following :
10+10
 - (a) Motivating and leading
 - (b) Systems concept
 - (c) Designing a training programme

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4. Who is responsible for institution building and how is it achieved ? Substantiate your answer by giving suitable examples. 20
5. Write short notes on any *two* of the following :
10+10
 - (a) Leadership styles
 - (b) IT supported HRIS
 - (c) Individual *vs.* Group decision-making
6. Enumerate the individual's management technique for managing stress. 20
7. (a) Explain the duties and functions of attached offices and subordinate offices with regard to labour administration. 10
(b) The role of HRIS and HR leaders needs to become more proactive and strategic in nature, if informing HRIS is to be successful. Comment with examples. 10
8. "Through training managers can improve their knowledge and skills." Explain the training methods used in the organisation setup. 20

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