

No. of Printed Pages : 2

**MMPH-004**

**MASTER OF BUSINESS  
ADMINISTRATION  
(MBA)**

**Term-End Examination  
June, 2023**

**MMPH-004 : INDUSTRIAL AND EMPLOYMENT  
RELATIONS**

*Time : 3 Hours*

*Maximum Marks : 100*

*(Weightage : 70%)*

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**Note :** *Attempt any **five** questions. All questions carry 20 marks.*

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1. Briefly explain the concept and need of labour administration machinery. Describe the structure of labour administration machinery in India.
2. Describe the global trends in collective bargaining. Cite suitable illustrations.

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3. Write an essay on the development of trade unions in India and its present status.
4. Give a brief account of the various activities of a managerial association with which you are familiar. What is the role of white-collar association in enhancing effectiveness.
5. Discuss the emerging trends in employment relations.
6. What do you understand by Industrial Conflict? Explain various types of conflicts and styles of conflict resolution with suitable examples.
7. Write briefly on any *two* :
  - (a) Arbitration
  - (b) Union recognition
  - (c) Grievance handling

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