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MMPB-003

MBA (BANKING AND FINANCE) (MBF)

Term-End Examination

June, 2023

**MMPB-003 : INFORMATION TECHNOLOGY AND
DIGITAL BANKING**

Time : 3 Hours

Maximum Marks : 100

Note : (i) Answer any **five** questions

(ii) All questions carry equal marks.

1. What are Neo Banks ? Describe the feature of Neo Banks. What are the advantages and disadvantages of Neo Banks ?
2. Explain the concept of Software. Discuss the different types of System Software used by Banks.
3. What is “Cloud Computing” ? Discuss the advantages and disadvantages of Cloud Computing. What are the modes of hosting data ?

P. T. O.

4. Define Business Intelligence. Describe the Business Intelligence Tools used. Discuss some of the applications of Business Intelligence Tools in Banks.
5. (a) What do you understand by Real Time Gross Settlement (RTGS) ? Explain the features of RTGS.

(b) Describe National Electronic Funds Transfer (NEFT) System. What are the benefits of NEFT ?
6. Define Prepaid Payment Instruments (PPIs). Explain the different categories of Prepaid Payment Instruments (PPIs).
7. Who can act as a Certification Authority (CA) for issuing a Digital Signature ? Discuss the Certifying Authorities Role and Functions. Describe the different types of Certifying Authorities.

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8. Write short notes on any *four* of the following :

(a) Data Replication

(b) Bharat QR

(c) Mobile CRM

(d) Document Management System (DMS)

(e) Wi-Fi 6