

No. of Printed Pages : 2 **DHHM-02/MHH-102**

**POST GRADUATE DIPLOMA IN
HOSPITAL AND HEALTH
MANAGEMENT (PGDHHM)**

Term-End Examination

June, 2023

**DHHM-02/MHH-102 : CLINICAL, DIAGNOSTIC AND
THERAPEUTIC SERVICES AND SUPPORT AND
UTILITY SERVICES AND RISK MANAGEMENT/
HOSPITAL SERVICES**

Time : 3 Hours

Maximum Marks : 70

Note : (i) *All questions are compulsory.*

(ii) *Question Nos. 1 and 2 to be answered
within 1500 words each.*

(iii) *Each part of Question No. 3 to be
answered within 1000 words.*

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1. Define medical audit. Discuss in detail pre-requisites and role of medical audit committee. 15
 2. (a) Discuss in detail organisation, functioning, aims and objectives of CSSD. 10

P. T. O.

[2]

(b) Draw a work flow diagram of CSSD of a
500 Bedded Hospital. 5

3. Write short notes on any *four* of the following :

4×10=40

(a) Zoning concept and Air Handling Unit
(AHU) in O.T.

(b) Methods to reduce waiting time in O.P.D.

(c) Medical record retention

(d) RIG's ward

(e) Progressive Patient Care (PPC)