

No. of Printed Pages : 2 **DHHM-01/MHH-101**

**POST GRADUATE DIPLOMA IN
HOSPITAL AND HEALTH
MANAGEMENT (PGDHHM)**

Term-End Examination

June, 2023

**DHHM-01/MHH-101 : INTRODUCTION TO
MANAGEMENT-I AND INTRODUCTION TO
MANAGEMENT-II**

Time : 3 Hours

Maximum Marks : 70

Note : Attempt all questions. Attempt question nos. 1 and 2 within 2500 words. Attempt short note within 1000 words each.

1. (a) Discuss the objectives and functions of the management. 5
- (b) Describe staffing process with the help of suitable examples. 10
2. (a) Discuss the aims and objectives of Inventory Control. 5
- (b) Describe various tools and techniques of Inventory Control applicable to the hospitals and health care institutions. 10

P. T. O.

[2]

3. Write short notes on any *four* of the following :

4×5=20

- (a) Conflict Management
- (b) Management By Objectives (MBO)
- (c) Forecasting Techniques
- (d) Types of training in hospital and health setups
- (e) Buffer Stock

4. Write short notes on any four of the following :

4×5=20

- (a) Break-even Analysis
- (b) PERT and CPM
- (c) Communication Process
- (d) Functions of Management
- (e) Quality Circles