MDE-413

## MASTER OF ARTS IN DISTANCE EDUCATION (ONLINE)

Learner support systems and services<br>Time: 3 Hours<br>Maximum Marks: 100

Note: Attempt all the three sections.
All the sections are compulsory

## SECTION - A (Short answer type)

Answer any five of the following questions in about 100 words each. ( $5 \times 4=20$ )

1. Write a short note on administrative support services in distance education.
2. List the support services required by the ODL Learners before the entry stage.
3. Discuss briefly the centralized model as an institutional arrangement for providing learners support services.
4. Discuss the time management techniques that are useful for the learners in ODL
5. Write a note on SQW5R technique for reading.
6. Discuss the importance of tutoring in distance education.
7. What is lifelong learning in the context of distance education?

## SECTION - B (Medium Answer Type)

Answer any five of the following questions in about 250 words each. ( $5 \times 10=50$ )
8. What qualities a counsellor needed to organize academic counselling sessions in an effective way?
9. Discuss the tasks of a distance tutor.
10. What are teaching type comments? Describe briefly their impact on student learning.
11. Write a short note on resource based learning.
12. Discuss different measures to reduce student's attrition in distance education system.
13. Discuss the role and major functions of a study center in open and distance learning system.
14. Discuss quality assurance in the context of open and distance learning (ODL).

## SECTION - C (Long answer type)

Answer any two of the following questions in about 600 words each. ( $2 \times 15=30$ )
15. What are Learner Support Services? Identify the need of these services in distance education.
16. What are study skills. Discuss the need and importance of these skill for distance learners.
17. Explain the meaning of assessment. Discuss different type of assessments in the context of open and distance learning system.

