

MCO–01

MASTER OF COMMERCE (MCOMOL)

ORGANISATIONAL THEORY AND BEHAVIOUR

Time: Three Hours

Maximum Marks: 100

Note: Section I is short answer, Section II is medium answer and Section III is long answer. Marks are given in every section.

Section–I ($5 \times 4 = 20$)

Note: Attempt any five questions. Each question carries 4 marks.

1. Describe the role of managers.
2. What do you understand by Adaptive Structure in an organisation?
3. How is study of Organizational Behaviour (OB) beneficial for making an organizational effective?
4. Why is OB called an interdisciplinary field of study?
5. What is individual behaviour? How one individual differs from others?
6. What do you mean by perception? What are uses and misuses of perception?
7. Distinguish between hygiene factors and motivators.

Section–B ($5 \times 10 = 50$)

Note: Attempt any five questions. Each question carries 10 marks.

8. Explain the concept and steps involved in the process of the organization.
9. What is Organisational Effectiveness? Explain different components and determinants of organizational effectiveness.
10. What is effective communication? Discuss the significance of communication in an organization.
11. What do you mean by the term attitude? Describe process of formation of attitude.
12. Explain the tactics people adopt to gain power in organization.
13. What are the functions of organisational culture? Describe the basic elements and determinants of organisational culture.
14. What is organisational change? Discuss the forces influencing the organisational change.

Section–C (2×15=30)

Note: Attempt any two questions. Each question carries 15 marks.

15. What are the components of organisational structure? Discuss them and explain how do they help in smooth functioning of the organization.
16. What is group decision? Explain its merits and limitations. Describe the group structure and why do a group need a structure? How does the structure serve the purpose of group members?
17. What is leadership? Explain various styles of leadership.