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**BEGE-145**

**BACHELOR OF ARTS (GENERAL)**

**(ENGLISH)**

**(BAG)**

**Term-End Examination**

**June, 2023**

**BEGE-145 : SOFT SKILLS**

*Time : 3 Hours*

*Maximum Marks : 100*

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**Note :** *Attempt all questions in about 350 words each. All questions carry equal marks.*

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1. Discuss the gains of Self-Reflection citing Gibbs' reflective cycle. 20

*Or*

Explain different types of non-verbal communication with the help of appropriate examples.

**P. T. O.**

2. What is adaptability ? Why do some people find it hard to adapt and how do they face the consequences ? 20

*Or*

Discuss creativity as a soft skill. Support your answer with suitable examples.

3. Discuss the different attributes of people management. 20

*Or*

Elaborate on the *five* basic theories of leadership.

4. Discuss the constitutional position on disability in India. 20

*Or*

What is Learnability ? Discuss its crucial importance.

[ 3 ]

5. Write short notes on any *two* of the following :

10×2=20

- (a) Problem solving skills
- (b) Chronemics
- (c) Mental health
- (d) Silence

*Or*

How can workplace communication be made gender and race agnostic ? Give appropriate examples. 20