

**MASTER OF ARTS TOURISM MANAGEMENT /  
MASTER OF TOURISM AND TRAVEL  
MANAGEMENT (MTM/MTTM)**

**Term-End Examination**

**June, 2022**

**MTM-02/MTTM-02 : HUMAN RESOURCE PLANNING  
AND DEVELOPMENT IN TOURISM**

*Time : 3 hours*

*Maximum Marks : 100*

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**Note :** *Attempt any **five** questions. All questions carry equal marks.*

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1. Define Human Resource Planning. Discuss various approaches of HR Planning in Tourism. 20
2. What is Manpower Demand ? Elaborate manpower demand forecasting techniques. 20
3. Define Job Evaluation. Discuss its objectives and advantages. 20
4. Prepare a job analysis of a tour manager of a large scale travel agency. 20

5. What is HR Information System ? Discuss its need and importance in tourism and hotel industry. 20
  6. Define HR Accounting. Describe its objective, scope and importance in tourism. 20
  7. Write a note on HR audit and HRD mechanism. 20
  8. Elaborate various HRD practices in service sector. 20
  9. Illustrate the recent trends of HRD practices in the tourism industry. 20
  10. Write a note on Task analysis and Job design. 20
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