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MPCE-031

MASTER OF ARTS (PSYCHOLOGY)
(MAPC)

Term-End Examination

June, 2022

MPCE-031 : ORGANIZATIONAL BEHAVIOUR

Time : 2 Hours

Maximum Marks : 50

Note : All Sections are compulsory.

Section—A

Note : Answer any *two* of the following questions in
about **450** words each. 2×10=20

1. Define Organizational Behaviour. Discuss the scope of Organizational Psychology. 3+7
2. Explain the main tenets of Vroom's expectancy theory. Discuss its managerial implications. 6+4
3. Describe the classification and characteristics of leadership. 5+5
4. Discuss the social learning theory. 10

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Section—B

Note : Answer any *four* of the following questions
in about **250** words each. $4 \times 6 = 24$

5. Describe the goals of organisational behaviour. 6
6. Compare and contrast models of organizational behaviour. 6
7. Explain job characteristic model. 6
8. Elucidate psychological contract and people organization relationship. 6
9. Describe meta-needs and characteristics of self-actualised people. 3+3

Section—C

Note : Write short notes on any *two* of the following
in about **100** words each. $2 \times 3 = 6$

10. Measurement of job satisfaction. 3
11. Primary and secondary motives. 3
12. Techniques of conflict resolution. 3

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