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BEGE-145

**BACHELOR OF ARTS ENGLISH (BAG)
(ENGLISH)**

Term-End Examination

June, 2022

BEGE-145 : SOFT SKILLS

Time : 3 Hours

Maximum Marks : 100

Note : *Attempt all questions in about 350 words each. All questions carry equal marks.*

1. What do you understand by Soft Skills ?

Discuss with suitable examples. 20

Or

“Any problem should be discussed in a multi-dimensional manner.” Discuss. 20

P. T. O.

2. Write short notes on any *two* of the following :

10 each

- (a) Qualities of a good listener
- (b) Skills in strategic and creative thinking
- (c) Some barriers of communication
- (d) Problem solving abilities

Or

Define the term 'assistive technology' in your own words. What can it do to assist pupils who are differently abled ?

20

3. In your professional communication, how will you make gender and race inconsequential ? Provide suitable examples.

20

Or

What are the most crucial values that a leader should exhibit ? Use examples to demonstrate your points.

20

4. What do you understand by empathy ? Why is empathy such an important soft skill ?

20

Or

Flexibility is a valuable quality in any individual. Elaborate.

20

[3]

5. Discuss the difference between Emotional quotient and Intelligence quotient with examples. 20

Or

How can we develop Interpersonal skills ?
Write a note on SWOC analysis. 20