

No. of Printed Pages : 2

BNS-013

**DIPLOMA IN NURSING
ADMINISTRATION (DNA)**

Term-End Examination

June, 2021

BNS-013 : GROUP DYNAMICS

Time : 3 Hours

Maximum Marks : 70

Note : (i) *Attempt all questions.*

(ii) *Attempt all parts of a question at one place.*

1. (a) List the styles of leadership.
- (b) Explain any **two** styles of leadership. Support your answer with examples from clinical field.
- (c) Enlist the techniques of effective leadership. $2+5+5+3=15$
2. (a) Define communication.
- (b) Discuss the purposes of communication.

[2]

- (c) Describe the formal and informal communication followed in your organization. $2+3+5+5=15$
3. Explain the following : 2 each
 - (i) Licensure
 - (ii) Standards
 - (iii) Negligence
 - (iv) Informal consent
 - (v) Significance of ethics in nursing
4. (a) Describe the advantages and disadvantages of team functioning.
- (b) Explain the role of a nurse administrator in team functioning. $5+5+5=15$
5. Write short notes on any **three** of the following : $3 \times 5 = 15$
 - (a) Committees in nursing services in hospital
 - (b) Sources of conflict in hospital
 - (c) Communication barriers
 - (d) Types and purposes of family health records
 - (e) Therapeutic attitude towards the patient

BNS-013

P. T. O.