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DHHM-01

**POST GRADUATE DIPLOMA IN
HOSPITAL AND HEALTH
MANAGEMENT (PGDHHM)**

Term-End Examination

June, 2020

DHHM-01 : INTRODUCTION TO MANAGEMENT-I

INTRODUCTION TO MANAGEMENT-II

Time : 3 Hours

Maximum Marks : 70

Note : All questions are compulsory.

1. (a) Explain the importance of human resource development in an organisation. 5
- (b) Describe various mechanisms which you will use for human resource development in your hospital. 10
2. (a) What is Capital Equipment ? 2
- (b) Discuss the steps for equipment selection and procurement for your hospital. 8

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- (c) Describe the process for procurement of imported equipment in India. 5

3. Write short notes on any *four* of the following :

5 each

- (a) Operations Research
- (b) Budget as a management tool
- (c) Marketing of Health Care Services
- (d) Communication Process
- (e) Buffer Stock

4. Write short notes on any *four* of the following :

5 each

- (a) Management By Objectives (MBO)
- (b) Supportive Supervision
- (c) Span of Control
- (d) Equal Remuneration Act, 1976
- (e) Functions of Management