

**DIPLOMA IN NURSING  
ADMINISTRATION (DNA)**

**Term-End Examination**

**BNS-011 : Principles and practices of nursing  
Administration**

***Time : 3 Hours]***

***[Maximum Marks : 70***

**Note:** Attempt all questions. Support your answer with suitable examples. Attempt all parts of question at one place.

1. (a) Enumerate the attribution of manager / leader.  
  
(b) Explain the role of nurse manager in the following: 3+4+4+4+15
  - (i) Managing Health Care settings
  - (ii) Managing Resources
  - (iii) Improving Quality of care
2. (a) Describe the functions of hospitals.



- (b) Explain the measures for evaluation of efficiency of Hospitals.  $7+8=15$
3. (a) Discuss the basic requisites for nursing service administration.
- (b) Describe the elements of good ward management with suitable examples.
4. (a) Define the term 'performance appraisal.
- (b) Describe the need for performance appraisal
- (c) Explain the techniques of performance appraisal.  $2+7+6=15$
5. Write short notes on any three of the following  $3 \times 5 = 15$
- (a) Abraham Maslow 'Hierarchy of needs'.
- (b) Health system of a state.
- (c) Role of clinical nurse specialist
- (d) Time scheduling
- (e) Career opportunities.