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**MDE-419**

**MASTER OF ARTS (DISTANCE  
EDUCATION)**

**M. A. (DE)**

**Term-End Examination**

**June, 2020**

**MDE-419 : STAFF TRAINING AND DEVELOPMENT  
IN DISTANCE EDUCATION**

*Time : 3 Hours*

*Maximum Weightage : 75%*

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*Note : Attempt all the three questions. All questions  
carry equal weightage.*

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1. Answer any *one* of the following questions in about 1200 words :
  - (a) Discuss critically two different methods for providing training to academic counsellors of an open university.

**P. T. O.**

- (b) Describe three levels of training need analysis.

2. Answer any *four* of the following questions in about 300 words each :

- (a) List the skills to be developed in a distance teacher through professional training.

- (b) What are the purposes of training need analysis ?

- (c) What are the advantages of online training ?

- (d) Do you think 'observation' is a good method for evaluating a training programme ?

Discuss with an example.

- (e) Discuss the pedagogical role of teacher in online education.

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(f) Briefly explain the impact of research studies on practice for online training.

3. Answer any *one* of the following questions in about 1200 words :

(a) Discuss the steps in the design and implementation of a 3-day training programme for the administrative staff of an open university.

(b) Prepare an outline of a training programme for the academic counsellors. Justify, how your programme would achieve its objectives.