

**POST GRADUATE DIPLOMA IN  
LIBRARY AUTOMATION AND  
NETWORKING (PGDLAN)**

**Term-End Examination**

**June, 2020**

**MLI-001 : INTRODUCTION TO COMPUTERS**

*Time : 2 Hours*

*Maximum Marks : 50*

*(Weightage : 40%)*

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*Note : Answer all questions. All questions carry equal marks. Illustrate your answers with suitable examples and diagrams, wherever necessary. Write relevant question number before writing the answer.*

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1. Explain, what is meant by an operating system ? Describe its types with examples. 10

*Or*

Enumerate and explain the salient features of MS-Word and MS-Excel application software

2. What are communication protocols ? Explain three basic categories of protocols. 10

*Or*

Discuss the different wired and wireless modes of data communication

3. What are the advantages of using windows over DOS ? Explain major versions of MS-Windows operating system. 10

*Or*

What are the main features of UNIX ? Explain the role of kernel and shell in UNIX.

4. Explain the impact of information society on information profession in present context. 10

*Or*

Discuss the Bell's theory of Post Industrial Society and Technological Utopianism.

[3]

5. Write short notes on any *two* of the following  
(in about 250 words each) : 10

- (a) Serial Processing
- (b) Types of Optical Disks
- (c) Multiplexers
- (d) Macros