MANAGEMENT PROGRAMME (MP) Term-End Examination June, 2020

MS-43: MANAGEMENT CONTROL SYSTEM

Time: 3 Hours Maximum Marks: 100

(Weightage: 70%)

Note: (i) Attempt any five questions.

- (ii) All questions carry equal marks.
- Explain the nature and purpose of management control systems. Briefly explain the various new management techniques used for management control.

- 2. Explain the concept of Radical Performance
 Improvement (RPI) and discuss the role of
 management control systems in facilitating
 RPI.
- 3. What is a Responsibility Centre and why are responsibility centres established? Briefly explain the various types of responsibility centres.
- Explain the concept of profit centre and discuss the rationale for profit decentralization. Discuss the limitations and benefits of profit decentralization.
- 5. Define budgetary control and describe the steps involved in budgetary control system. In what way is standard costing different from budgetary control?

- Mow does organization wide incentive plans differ from individual incentive plans? Discuss the different types of organizational incentive plans.
- 7. Describe the unique characteristics of financial service organizations. Explain in detail the various variables of banking system which affect the management control system of a bank.
- 8. Discuss the characteristics of a project. How do processes and procedures relating to project differ from on-going activities?