

495253

No. of Printed Pages : 2

DHHM-01

**POST GRADUATE DIPLOMA IN
HOSPITAL AND HEALTH
MANAGEMENT (PGDHHM)**

Term-End Examination

June, 2019

DHHM-01 : INTRODUCTION TO MANAGEMENT-I

INTRODUCTION TO MANAGEMENT-II

Time : 3 Hours

Maximum Marks : 70

Note : Attempt all questions.

1. (a) Discuss the objectives and functions of Management. 5
- (b) Describe the staffing processes with suitable examples. 10
2. (a) Discuss the aims and objectives of Inventory Control. 5
- (b) Describe the various tools and techniques of Inventory control applicable to the hospitals and health care institutions. 10

[2]

3. Write short notes on any *four* of the following :

5×4=20

- (a) Total Quality Management
- (b) Critical Pathway Method (CPM)
- (c) Types of Cost
- (d) Evaluation of Training Programmes
- (e) Leadership styles

4. Write short notes on any *four* of the following :

5×4=20

- (a) Break-Even Analysis
- (b) Preventive Maintenance Programme for equipments in hospitals
- (c) Motivation of employees in hospitals
- (d) Lead Time
- (e) Performance Based Budget