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BNS-013

**DIPLOMA IN NURSING
ADMINISTRATION (DNA)**

Term-End Examination

June, 2019

BNS-013 : GROUP DYNAMICS

Time : 3 Hours

Maximum Marks : 70

Note : All questions are compulsory. Attempt all parts of a question at one place. Support your answers with examples.

1. (a) List the characteristics of an effective team. 6
- (b) Explain the concept of health team. 3
- (c) Describe the role of nurse in team functioning in health institution. 6
2. (a) Explain the meaning of term 'Power'. 2
- (b) List kinds of power. 3
- (c) Describe the various styles of leadership a nurse administrator should adopt to be an effective leader. 10

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[2]

3. (a) Explain the different types of communication. 6
- (b) Discuss the importance of communications in nursing. 4
4. Describe the legal implications related to the following :
- (a) Admission and discharge of patient 5
- (b) Administration of medication 5
5. Write short notes of any *four* of the following : 5 each
- (a) Arranging committee meetings in nursing
- (b) Reality shock and burn out nurses.
- (c) Steps of grievance procedure followed in among hospital
- (d) Communication barriers
- (e) Helping patients to adjust with illness, in the word
- (f) Principles of recording