

1069774

No. of Printed Pages : 2 MTM-002/MTTM-002

**MASTER OF ARTS (TOURISM
MANAGEMENT) (MTM)/MASTER OF
TOURISM AND TRAVEL
MANAGEMENT (MTTM)
Term-End Examination
June, 2019**

**MTM-002/MTTM-002 : HUMAN RESOURCE
PLANNING AND DEVELOPMENT IN TOURISM**

Time : 3 Hours

Maximum Marks : 100

*Note : Attempt any five questions in about 600
words each. All questions carry equal marks.*

1. Define HR Planning. What are the different factors affecting on HR Planning? 20
2. Elaborate need and process of HR Planning in tourism. 20
3. Write notes on the following : 2×10
 - (a) Qualitative dimensions of HR Planning
 - (b) HR Planning significance in tourism

4. What is a Job Evaluation ? Discuss the various methods of Job Evaluation. 20
5. Illustrate the working of HRIS in tourism. 20
6. Define HR Accounting. Discuss its role and importance. 20
7. Elaborate the need and process of HRD in Tourism Industry. 20
8. Write notes on the following : 2×10
 - (a) HR auditing
 - (b) Task analysis
9. Illustrate modern functions and duties of HR Department in Tourism organisation. 20
10. Define Performance Appraisal. Discuss its role and need in Tourism industry. 20