

BACHELOR IN HOTEL MANAGEMENT (BIHM)

Term-End Examination

June, 2019

00654

BHY-045 : HOUSEKEEPING MANAGEMENT – II

Time : 3 hours

Maximum Marks : 100

*Note : Attempt any **five** questions. All questions carry equal marks.*

1. What factors would you keep in mind while selecting a carpet for the banquet hall of a 5-star hotel ? How will you clean and maintain the same ? 20
2. What are the classic colour schemes ? Explain with the help of a colour wheel. 20
3. Explain the different types of lighting. Discuss their suitability for different areas of a hotel. 20
4. What are the principles of design ? Explain with reference to a hotel guest room. 20
5. What is refurbishment ? What is the role of the housekeeping department during refurbishment and redecoration ? 20

- 6.** Write short notes on the following : *4×5=20*
- (a) Textures
 - (b) Floorings
 - (c) Wall Finishes
 - (d) Purchase Order
- 7.** How can the Executive Housekeeper control the expenses of Housekeeping Department ? *20*
- 8.** Discuss the role of accessories in designing the interiors of a hotel. *20*
- 9.** Differentiate between the following : *2×10=20*
- (a) Natural and Artificial lighting
 - (b) Operating and Capital budget
- 10.** Discuss the purchase procedure in the Housekeeping Department. *20*
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