BHY-026

BACHELOR IN HOTEL MANAGEMENT (BIHM)

Term-End Examination

June, 2019

00674

BHY-026 : COMPUTER SKILLS

Time : 3 hours   *Maximum Marks : 100*

*Note : Attempt any **five** questions. All questions carry equal marks.*

1. What are input and output devices ? Give examples and write briefly about each.   *20*

2. Discuss various threats to the computer system of a hotel. Suggest measures to be taken to overcome these threats.   *20*

3. Differentiate between any **four** of the following :   *4×5=20*

    (a) Data and Information

    (b) Primary and Secondary Memory

    (c) LAN and WAN

    (d) Impact and Non-impact Printers

    (e) Compiler and Interpreter

4. Define Virus. Discuss the types of virus and precautions to be taken for them. *20*

5. Explain the following (any *four*) : *4×5=20*

   (a)   RAM

   (b)   TCP/IP

   (c)   CD

   (d)   OCR

   (e)   MICR

   (f)   NIC

6. Define Network Topology. Explain any three types of topologies with their advantages and disadvantages. *20*

7. What are applications of computers in the Front Office of a hotel. *20*

8. Explain various features of MS-Excel. *20*

9. Write notes on the following : *4×5=20*

   (a)   Spam

   (b)   Hardware and Peripheral Devices

   (c)   Windows Explorer

   (d)   Network

10. Define storage devices. Explain the various types of storage devices in the storage unit of a computer. *20*