

01645

MASTER OF ARTS (PSYCHOLOGY)

Term-End Examination

June, 2019

MPCE-033 : ORGANISATIONAL DEVELOPMENT

Time : 2 hours

Maximum Marks : 50

Note : All sections are compulsory.

SECTION - A

Answer **any two** of the following questions in
about **450** words each : **2x10=20**

1. Discuss the old and new definitions of organisational development and discuss its goals. **5+5**
2. Define participation. Describe programmes to promote participation. **3+7**
3. Explain Donald Kirkpatrick model and Jack Philip ROI model of programme evaluation. **5+5**
4. Discuss the classification of organisational development interventions based on target groups. **10**

SECTION - B

Answer any four of the following in about
250 words each : 4x6=24

5. Describe process consultation. 6

6. Define Job design. Discuss the engineering approach to job design. 2+4

7. Define team. Describe the stages of team development. 2+4

8. Explain Kotter's eight step plan for implementation of change. 6

9. Discuss the steps in designing the intervention strategy. 6

SECTION - C

Write short notes on any two of the following in
about 100 words each : 2x3=6

10. Groupware and benchmarking. 3

 11. Cultural analysis. 3

 12. New - Hire mentorship 3
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