

MASTER OF ARTS (PSYCHOLOGY)

Term-End Examination

01645 June, 2019

MPCE-031 : ORGANIZATIONAL BEHAVIOUR

Time : 2 hours

Maximum Marks : 50

Note : All sections are compulsory.

SECTION A

*Answer any two of the following questions in about
450 words each :*

2×10=20

1. Compare and contrast autocratic model and collegial model of organizational behaviour. Cite relevant examples in support of your answer. 10
2. Define work motivation and its process. Discuss the characteristics of work motivation. 5+5
3. Discuss any two process theories of motivation and their managerial implications. 10
4. Describe the various components of conflict resolution. 10

SECTION B

Answer any **four** of the following questions in about
250 words each :

4×6=24

5. "Organizational behaviour adopts a cross-cultural approach." Discuss. 6
6. Examine the significance of psychological contract and People Organisational Relationship. 6
7. Describe the salient features of job satisfaction. Explain the relationship between job satisfaction and life satisfaction. 3+3
8. What is organizational behaviour management ? Discuss the various ethical concerns while following it. 2+4
9. Discuss any two kinds of work schedules. 6

SECTION C

*Write short notes on any **two** of the following in about 100 words each :*

2×3=6

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| 10. Organisational Culture | 3 |
| 11. Transformational Leadership | 3 |
| 12. Organisational Commitment | 3 |
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