

**POST GRADUATE DIPLOMA IN HOSPITAL
AND HEALTH MANAGEMENT**

Term-End Examination

June, 2018

**DHHM-001 : INTRODUCTION TO MANAGEMENT-I
INTRODUCTION TO MANAGEMENT-II**

Time : 3 Hours

Maximum Marks : 70

Note : Attempt all questions.

1. (a) Describe the steps for equipment selection and procurement in hospitals. **8+7=15**
(b) Describe the procedure followed for condemnation and disposal of the equipment.
2. (a) Describe the importance of Human Resource Development (HRD) in Health Sector. **5+10=15**
(b) Discuss the various steps involved in recruitment of manpower.
3. Write short notes on any four of the following :
 - (a) Operations Research **5x4=20**
 - (b) Buffer Stock
 - (c) Managerial Grid
 - (d) Plan and Non Plan Budget
 - (e) Quality Circle

4. Write short notes on **any four** of the following :

- (a) Inventory Carrying Cost **5x4=20**
 - (b) Leadership Styles
 - (c) Conflict Management
 - (d) Barriers in Communications
 - (e) Principles of Management
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