

00454

**MBA IN INTERNATIONAL HOSPITALITY
MANAGEMENT**

Term-End Examination

June, 2018

MHY-005 : HOUSEKEEPING MANAGEMENT

Time : 3 hours

Maximum Marks : 100

Note : (i) Do any five questions.

(ii) All questions carry equal marks.

1. What is Budgeting ? Discuss Budgeting with Special reference to Housekeeping Deptt. 20
2. What are the different ways which an Executive Housekeeper can use to control the expenses of Housekeeping Deptt ? 20
3. Calculate the no. of room attendants and House keeping supervisors required for a 5 star Hotel in Mumbai having 400 rooms on 8 floors. Assume and state any other necessary data. 20
4. List all elements of Art and discuss any two in detail. 20
5. Write a note on colour schemes. Explain their role in designing of Interiors. 20
6. Describe step by step procedure of handling guest laundry in a Hotel. 20

7. Explain any two : 2x10=20
(a) Out source services in Housekeeping
(b) Training and Supervision
(c) Time and Motion Study
8. Elaborate on four laundry equipments used in a mechanised laundry. 20
9. Explain (any two) : 2x10=20
(a) Waste Reduction
(b) Recycling of water
(c) Eco friendly practices
10. Give for description of : 2x10=20
(a) Executive Housekeeper
(b) Housekeeping desk attendant
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