00154

BACHELOR IN HOTEL MANAGEMENT (BIHM)

Term-End Examination

June, 2018

BHY-050 : SPECIALIZATION IN FOOD AND BEVERAGES SERVICE MANAGEMENT

Time: 3 hours Maximum Marks: 100 (i) Attempt any five questions. Note: All questions carry equal marks. (ii) 1. Write in detail about the duties and responsibilities of a bar tender. How important is flaring to engage guests? 10+10=20 2. As a F & B manager how will you boost the sales 20 of unpopular food items in the restaurant menu that give you a high profitability? 3. Explain the various pricing methods of menu. 20 4. Explain the following terms briefly (any five): (a) Common bar frauds 5x4 = 20(b) Perpetual inventory. (c) Contribution margin (d) Standard recipe (e) Menu planning constraints (f) Marginal cost (g) Portion control tools

- 5. As a supervisor justify why there is need to compare physical and perpetual inventory in a catering establishment? State relevant examples.
- 6. Explain in detail the French Classical menu with example of each course.
- 7. What are the key factors that will influence bar planning decisions?
- 8. Write short notes on:

5x4 = 20

- (a) Bar Licenses
- (b) Types of functions
- (c) Suggestive selling
- (d) MICE
- 9. (a) Plan a buffet menu for international guests hosted by Indian embassy in a five star hotel in USA. 10+10=20
 - (b) What Theme will you choose and why? Explain in detail.
- 10. Draw the organisation chart stating staff requirements for all categories of a 100 cover multicuisine restaurant serving all three meals.