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BACHELOR IN HOTEL MANAGEMENT (BIHM)

Term-End Examination

June, 2018

BHY-045 : HOUSEKEEPING MANAGEMENT-II

Time : 3 hours

Maximum Marks : 100

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- Note :** (i) *Attempt any five questions.*
(ii) *All questions carry equal marks.*
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1. Discuss the five different types of light fixtures. Explain their proper usage with reasoning. Also distinguish between direct and indirect lighting. 20
2. What are accessories ? List different types of accessories and their importance in planning of interiors of a 5 star hotel room. 20
3. List various types of floor finishes used in hotels. Discuss their suitability for different areas in a hotel. 20
4. Budgeting is an important aspect of managing expenses comment in light of Housekeeping department in a hotel. 20
5. Write short notes on : 2x10=20
 - (a) Wall Finishes
 - (b) Methods of Cleaning Carpets

6. Draw a color wheel, specifying the basic classification of colors. Also distinguish between warm and cool colours. 20
 7. Selection of guest room furniture requires utmost care and precision. Comment. 20
 8. Draw a sample format of Snag list. 20
 9. Explain the purchasing procedure for guest supplies in a hotel. 20
 10. Different carpets are to be selected for different areas of a hotel. What considerations are to be kept in mind while selecting the same ? Explain in detail. 20
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