

MASTER OF ARTS (PSYCHOLOGY)

Term-End Examination

June, 2018

MPCE-031 : ORGANIZATIONAL BEHAVIOUR

Time : 2 hours

Maximum Marks : 50

- Note :**
- (i) *All sections are compulsory.*
 - (ii) *Instructions for each section are given in the respective sections.*

SECTION - A

Answer any two of the following questions in about 450 words each : 2x10=20

1. Give a comparative analysis of autocratic and collegial models of organisational behaviour. 10
2. Discuss the factors contributing to successful team building. 10
3. Discuss any two content models of work motivation. 5+5
4. Explain Vroom's Expectancy theory and its implications for managers. 10

SECTION - B

Answer **any four** of the following questions in about **250** words each : **4x6=24**

5. Describe the different types of organizations. 6
6. Discuss the importance of motivation in organizations. 6
7. Explain the general principles of social learning theory. 6
8. Elucidate Kotter's 'Eight steps to successful change'. 6
9. Explain the open systems approach to the study of organizations. 6

SECTION - C

Write brief notes on **any two** of the following in about **100** words each : **2x3=6**

10. Holistic organisational behaviour 3
 11. Extrinsic motivation 3
 12. Extinction 3
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