

**BACHELOR'S DEGREE PROGRAMME (BDP)
(B.A. PSYCHOLOGY)**

Term-End Examination

June, 2018

**BPCE-015 : INDUSTRIAL AND
ORGANIZATIONAL PSYCHOLOGY**

Time : 2 hours

Maximum Marks : 50

Note : All sections are compulsory.

SECTION - A

Answer any two of the following questions in
about 450 words each : **2x10=20**

1. Discuss the relevance of Human Relations Movement in the development of Industrial/Organisational Psychology. **10**
2. Differentiate between Human Resource Management (HRM) and Human Resource Development (HRD). Discuss the various components of HRD. **3+7**
3. Define the concept of individual differences. Discuss the various individual differences in personality. **2+8**
4. What is occupational health ? Examine the scope of occupational health psychology in the present times. **3+7**

SECTION - B

Answer **any four** of the following questions in about **250** words each :

4x6=24

5. Describe the various motor-ability tests used in industrial setting. **6**
6. Discuss the main components of performance appraisal system. **6**
7. Define Organizational Development. Discuss the various interventions used at individual level. **2+4**
8. What is burnout ? Explain the various organizational strategies to reduce burnout. **2+4**
9. Define graveyard shift. Discuss the various health effects of shift work. **2+4**

SECTION - C

Write short notes on **any two** of the following questions in about **100** words each :

2x3=6

10. Ergonomics **3**
11. Cyberloafing **3**
12. Emotional labour **3**