

**Ph.D. IN MANAGEMENT (PHDMGMT)**

**00283 Term-End Examination**

**June, 2018**

**RMSE-002 : AREA-WISE ADVANCED COURSE OF  
STUDY : HUMAN RESOURCE MANAGEMENT**

*Time : 3 hours*

*Maximum Marks : 100*

*Weightage : 70%*

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**Note :** *Attempt any **five** questions. Question no. 8 is compulsory.*

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1. Describe the concept of organizational culture and its importance. Briefly discuss the role of culture and its impact on organizational outcomes. 14
  
2. Briefly explain different styles of leadership and their relevance in the context of changing environment. 14
  
3. Describe the contemporary issues in Human Resource Management and explain the impact of the fourth industrial revolution. 14

4. Explain the significance of trade unions in the present day context and the emerging challenges faced by them. 14
  5. Explain the role of grievance handling in improving organizational effectiveness. 14
  6. What is organizational citizenship behaviour ? Explain its importance with suitable examples. 14
  7. What is employee engagement ? Identify its role in enhancing the performance of an organization. 14
  8. Write short notes on any *two* :  $2 \times 7 = 14$ 
    - (a) Contemporary issues in IR
    - (b) Role of Ethics in building organizations
    - (c) Stress Management
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