

**POST GRADUATE DIPLOMA IN JOURNALISM
AND MASS COMMUNICATION (PGJMC)**

Term-End Examination

00143 , June, 2018

JMC-04 : PUBLIC RELATIONS

Time : 3 hours

Maximum Marks : 100

*Note : Attempt any **five** questions. All questions carry equal marks.*

1. Critically analyze the following definition of PR :
Public Relations is the planned effort to influence opinion through good character and responsible performance, based upon mutually satisfactory two-way communication. 20
2. What, in your view, is the role of PR in the management of an organization ? Discuss, citing examples. 20
3. Define Corporate communication. How is it different from Government communication ? Discuss the differences in the aims and objectives of both kinds of communication. 20

4. What, in your view, are the various media used by a PR department to reach out to its internal publics ? Discuss briefly, the role of each media. 20
5. "Code of ethics and Code of conduct are essential for Public Relations." What are the salient features of the PR code of ethics adopted by the public relations professional bodies ? 20
6. Explain the structure and function of a Public Relations department in a State Government Public Relations set-up. 20
7. Explain any *two* of the following : 20
- (a) Social Responsibility of PR
 - (b) Public Relations in Educational and Research Institutions
 - (c) The Use of Technology in Effective Management of PR
8. If you have to bring out a corporate publication like a glossy prestige booklet, what will be the basic steps and a checklist for planning the same ? Discuss. 20

9. Plan a PR campaign for a Government department on the theme of “Beti Bachao, Beti Padhao” delineating target audience, media mix and strategic communication. 20
10. Explain any *two* of the following : 10×2=20
- (a) The Process of Public Relations
 - (b) Evaluation and Feedback in PR
 - (c) Media Assessment
 - (d) The Selection of Media for a PR Campaign
 - (e) Internal and External Communication
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