

**B.Sc. IN MEDICAL RECORDS SCIENCE AND  
HEALTH INFORMATION TECHNOLOGY**

**Term-End Examination**

**June, 2017**

**BAHI-024 : INTRODUCTION TO MANAGEMENT;  
ORGANISATION AND MANAGEMENT OF  
HOSPITAL AND HEALTH SYSTEM**

*Time : 3 hours*

*Maximum Marks : 70*

*Note : Attempt any six questions. Question no. 9 is compulsory.*

1. Define Hospital. Describe the various roles and functions of Hospitals. 3+5=8
2. List the Possible barriers of Communication. 8
3. (a) Define motivation. 2+2+4=8  
(b) Enumerate the various theories of motivation.  
(c) Describe salient features of any one theory.
4. Discuss the role of a Finance Manager. 8
5. Describe the various types of hospital hazards. 8
6. (a) Enlist various National Health Programmes.  
(b) Describe basic services under any one National Health Programme. 4+4=8

7. Describe the staffing and functions of a Primary Health Centre (PHC) 8
8. List and explain the distinct (major) groups of services in a hospital. 8
9. Write short notes on **any five** of the following : 6x5=30
- (a) National Health Programmes.
  - (b) Infection Control Committee.
  - (c) Pharmacy Services of a hospital.
  - (d) Biomedical hazards in hospitals.
  - (e) Pyramidal Organizational Hierarchy.
  - (f) Public Relations in hospitals.
  - (g) Universal Safe Precautions.
  - (h) OPD Services in Hospital.
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