

00171

MASTER OF ARTS (EDUCATION)

Term-End Examination

June, 2017

MES-113 : LEARNER SUPPORT SERVICES

Time : 3 hours

Maximum Weightage : 70%

Note : (i) All the four questions are compulsory.

(ii) All the questions carry equal weightage.

1. Answer the following question in about 600 words :

Describe the qualities and skills of an academic counsellor of an open university. Substantiate your answer with examples.

OR

“Barrett’s taxonomy is one of the most accepted taxonomy of reading comprehension”. Explain with examples.

2. Answer the following question in about 600 words :

Discuss the discrimination factors that affect an evaluators judgment and cause dispersion of grades awarded.

OR

Describe the different types of e-support given to distance learners.

3. Answer **any four** of the following questions in about 150 words each :

- (a) Describe the importance of reading skills in distance education.
- (b) Explain how good study habits can be built in distance learners.
- (c) What is concept mapping ?
- (d) Describe the role of study centres in an open university.
- (e) Discuss the steps of SQ3R technique.
- (f) State the different performance indicators for open learning system.

4. Answer the following question in about 600 words :

“Rogerian counselling is non-directive”. Explain the difficulties faced in non-directive counselling.
