

03501

**MASTER OF ARTS (EDUCATION) /
POST GRADUATE DIPLOMA IN
EDUCATIONAL MANAGEMENT AND
ADMINISTRATION (PGDEMA)**

Term-End Examination

June, 2017

MES-043 : ORGANISATIONAL BEHAVIOUR

Time : 3 hours

Maximum Weightage : 70%

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- Note : (i) All questions are compulsory.
(ii) All questions carry equal weightage.*
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1. Answer the following question in about 600 words :
Describe the content theories of motivation.
Discuss their implications for educational management.

OR

What are indicators ? Discuss the indicators that may be used in educational planning with the help of examples.

2. Answer the following question in about 600 words :
Explain the concept of Leadership. How vital is good leadership for any organisation ? Discuss.

OR

What do you understand by 'Group Cohesiveness' ?
Discuss various stages of group formation.

3. Answer **any four** of the following questions in about **150** words each :

- (a) Describe various steps of decision making process.
- (b) Discuss the factors that make an effective team.
- (c) Discuss in brief the relationship between various learning theories and organisational behaviour.
- (d) Describe the background skills required for self management with suitable examples.
- (e) Discuss the significance of transformational leadership in educational institutions.
- (f) Describe various techniques of conflict management.

4. Answer the following question in about **600** words :

As an educational leader what strategies you will adopt for motivating and managing different groups of your school viz., management board, students, teachers, parents and employees to achieve the set goals.
