

00034

**M.Sc. IN HOSPITALITY ADMINISTRATION  
(MHA)**

**Term-End Examination**

**June, 2017**

**MHA-014 : CONCEPTUAL FRAMEWORK OF  
EMPLOYMENT RELATIONS**

*Time : 3 hours*

*Maximum Marks : 100*

**Note :** (i) *Attempt any five questions in about 600 words.*  
(ii) *All questions carry equal marks.*

1. What is "Gandhian Approach" related to industrial relations ? Why is Gandhiji called one of the greatest labour teacher of modern India ? 20
2. What is globalization ? What is the impact of globalization, and technological changes, on industrial relations ? 20
3. What is industrial dispute ? Analyze the provisions under the Indian Constitution of the Industrial disputes Act for settlement of Industrial disputes. 20
4. Write an essay on "Growth, development and decline of trade unions in India". 20
5. Write short notes on : 10x2=20
  - (a) New role of Trade Unions
  - (b) Leadership in Unions

6. What are the major causes for the formation of managerial unions in India ? 20
  7. 'Negotiation is a process between people, therefore personal needs and feelings have to be taken into account constantly.' Discuss the statement by citing suitable examples. 20
  8. Describe productivity bargaining. What is the use of signing productivity agreements by the industries in India ? Substantiate your answer with suitable examples. 20
  9. Outline the origins of worker's participation in management in Indian Context. Give suitable examples. 20
  10. Write short notes on : 10x2=20
    - (a) Equity and Fairness
    - (b) Power and Authority
-