

00306

**M.Sc. IN HOSPITALITY ADMINISTRATION
(MHA)**

Term-End Examination

June, 2017

**MHA-004 : INFORMATION MANAGEMENT
SYSTEMS AND HOSPITALITY**

Time : 3 hours

Maximum Marks : 100

Note : Attempt any five questions. All questions carry equal marks.

1. Discuss the concept and growth of MIS in Indian Hospitality Business. 20
2. Describe the advantages of computerisation in hospitality sector. 20
3. What do you understand by Computer Hardware and Computer Software, discuss in brief some of the important softwares used in the Hospitality sector. 20
4. Discuss the role of Information Technology in hospitality business. 20
5. Discuss the legal aspects of use of computers. 20
6. Write short notes on any two of the following :
 - (a) Hacking 10x2=20
 - (b) Use of internet
 - (c) Classification of computers

7. Define computer virus. Describe the different preventive measures and treatments for virus attack. 20

 8. Write short notes on any two of the following :
 - (a) Harmful impacts of computerization 10x2=20
 - (b) Data Life Cycle
 - (c) System Life Cycle

 9. Discuss the various computer software packages used in tourism and travel business. 20

 10. Define Computer Based Information System (CBIS) and discuss the stages in its Life Cycle. 20
-