

BACHELOR IN HOTEL MANAGEMENT (BIHM)

Term-End Examination

June, 2017

00195

BHY-045 : HOUSEKEEPING MANAGEMENT-II

Time : 3 hours

Maximum Marks : 100

Note : (i) Attempt any five questions.

(ii) All questions carry equal marks.

1. What are warm and cool colours ? Explain with 20
examples. How are they used in interiors ?

2. Differentiate between : 5x4=20
 - (a) Natural and Artificial Light.
 - (b) Filament and Discharge Lamps.
 - (c) Task and Accent Lighting.
 - (d) General and Safety Lighting.
 - (e) Architectural and Non-Architectural Lighting.

3. Explain the various factors considered for 20
selection of furniture for a hotel guestroom.

4. What is redecoration ? Explain pre-decoration 20
procedures with the help of appropriate example.

5. Classify and explain different classes of paints. 20
How will you prepare walls before painting ?

6. Write short notes on the characteristics and cleaning of (any 2) : 2x10=20
- (a) Hard floor
 - (b) Semi-hard floor
 - (c) Soft floor
7. 'A regular maintenance program is a must for carpets'. Elaborate with reference to various types of carpet maintenance programs. 20
8. Define the following (any 10) : 10x2=20
- (a) Capital budget
 - (b) Inventory
 - (c) Harmony
 - (d) Wainscot
 - (e) Dado
 - (f) Gauge
 - (g) Pile Height
 - (h) Tuft
 - (i) Case goods
 - (j) Tenon
 - (k) Major Renovation
 - (l) Restoration
9. Discuss the importance of a budget. What are the various housekeeping expenses included in the budget ? 20
10. Explain the five primary principles of purchasing to control expenses. 20