

**MASTER OF ARTS (PSYCHOLOGY)**

**Term-End Examination**

**June, 2017**

**MPCE-032 : HUMAN RESOURCE DEVELOPMENT**

*Time : 2 hours*

*Maximum Marks : 50*

*Note : All sections are compulsory marks are shown against each section.*

**SECTION - A**

**Note :** Answer any two of the following questions in about 450 words each : 2x10=20

1. Discuss the different dilemmas faced by the HR head. 10
2. What are the characteristics of a multicultural organisation? Identify the stages involved in the creation of a multicultural organisation. 5+5
3. Define Corporate Social Responsibility (CSR). Describe the types of CSR and highlight its significance for society. 3+7
4. Describe the effects of work place violence. Discuss the strategies for prevention of work place violence. 4+6

## SECTION - B

**Note :** Answer any four of the following questions in about 250 words each : 4x6=24

5. Discuss the Big Five Personality traits and other important personality traits that can influence behaviour in organisations. 3+3
6. Discuss any two behavioural methods of training and development. 3+3
7. Explain all the basic fundamental human rights of the citizens of India. 6
8. Elucidate the various strategies for retention of employees. 6
9. Discuss the concept and strategies of Human Resource Development. 2+4

## SECTION - C

**Note :** Write brief notes on any two of the following in about 100 words each : 2x3=6

10. Talent Inventory. 3
11. Reasons for the emergence of diversity in organisation. 3
12. Core Conventions of the International Labour Organisation. 3