

**M.Sc. RETAIL AND FASHION MERCHANDISE
(MSCRFM)**

Term-End Examination

00014

June, 2017

MFR-002 : COMPUTER BASICS

Time : 3 hours

Maximum Marks : 70

Note : Attempt any seven questions. All questions carry equal marks.

1. Define software, hardware and firmware. Differentiate between application software and system software with the help of suitable examples. 10
2. What is a web browser ? List few examples. Distinguish between Internet and Intranet. 10
3. What is a computer ? Differentiate between Compiler and Interpreter. 10
4. "Computer virus and worms are a major threat to computer systems." Justify the statement. 10
5. Discuss the reference concept used in Excel with the help of suitable examples. 10

6. Define technology. How can the information and communication technology means be used in the footwear industry? 10
7. What is an operating system? What are its features? Differentiate multiprocessing and multitasking with the help of suitable examples. 10
8. Define Network Protocols. Name some commonly used protocols. 10
9. "E-commerce has changed the shopping experience for the end user." Justify the statement. 10
10. Write short notes on the following: $2 \times 5 = 10$
- (a) Macros
 - (b) Flow Chart