

**B.Sc. FOOTWEAR TECHNOLOGY (BSCFWT)**

**Term-End Examination**

**June, 2017**

00237

**BFWE-043 : PRODUCTION AND OPERATION  
MANAGEMENT – III**

*Time : 3 hours*

*Maximum Marks : 70*

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**Note :** Attempt any **seven** questions. All questions carry equal marks.

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1. Describe the relevance of a good layout in an industry. Explain the various factors that influence the design of any layout of a footwear factory. 10
2. Mention the importance of information required for location planning of a footwear factory. Discuss at least ten factors required for locating a shoe manufacturing unit. 10
3. What is meant by work measurement ? What is the purpose and application of work measurement ? 10
4. Discuss the role of planning and control of production. Describe the procedure you would follow for planning and control of production in a footwear manufacturing unit. 10

5. In the present scenario, describe the relevance of various functions of an operations manager. Discuss how the operations manager is a link between inter and intra departmental activities in an industry. 10
  
  6. What is a route sheet ? How is the route sheet important for smooth functioning of a process industry ? 10
  
  7. Discuss direct and indirect shoe constructions. Briefly describe the construction used for indirect type of lasting. Write down the intermediate components in them. 10
  
  8. Explain the term “customer satisfaction” in the modern scenario. Discuss the importance of quality control from raw material to finished product. 10
  
  9. Discuss the product selection process of a new sports shoe or any leather goods item by giving suitable examples. 10
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