

B.Sc. FOOTWEAR TECHNOLOGY (BSCFWT)

Term-End Examination

00494

June, 2017

**BFWE-016 : PRODUCTION AND OPERATION
MANAGEMENT – II**

Time : 3 hours

Maximum Marks : 70

Note : *Attempt any **seven** questions. All questions carry equal marks.*

1. Discuss the changing philosophy of Operation Management. How does customer demand influence Operation Management ? 10

2. What are the prerequisites of Production Planning and Control (PPC) ? How is work order preparation carried out in job shop production ? Discuss briefly. 10

3. What is 'Flexibility' in operation function ? What types of flexibility can an organisation provide ? Discuss with example. 10

4. Draw organisational chart clearly showing PPC department in relation to other departments for a footwear company. 10
 5. Discuss 'Forecasting'. What is the casual approach of forecasting ? Explain the above by giving suitable examples. 10
 6. What do you understand by Business Strategy ? How does operational strategy impact business strategy ? 10
 7. What is meant by 'Quality' in the present scenario ? How would you relate Total Productivity Management (TPM) with the quality of in-process and finished products ? 10
 8. Discuss the various quantitative methods of forecasting by giving suitable examples. 10
 9. What is WIP ? Explain with appropriate examples. What are the methods of controlling WIP in an organisation ? 10
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