

00146

**M.Sc. IN HOSPITALITY ADMINISTRATION
(MHA)**

Term-End Examination

June, 2016

MHA-14 : UNION MANAGEMENT RELATIONS

Time : 3 hours

Maximum Marks : 100

Note : (i) Attempt *any five* questions in about **600** words each.
(ii) *All* questions carry *equal* marks.

1. What is industrial relations ? Discuss the Dunlop's approach to industrial relations. 20
2. Discuss the current developments in the field of industrial relations in India. 20
3. Briefly describe the present position of trade unions in India. What are your suggestions for strengthening the trade unions in India ? 20
4. Describe the structure of Trade Unions in India. 20
5. Briefly discuss the factors influencing the formation of managerial unions. 20
6. Discuss the structure and functions of the employers' organisations in India. 20

7. Write short notes on any two of the following : 10x2=20
- (a) Principled Negotiations
 - (b) Bargaining Range Theory
 - (c) Productivity Bargaining
8. Discuss the issues involved in participative forums in India. 20
9. How do you define a grievance ? What are the advantages of a formal mechanism of grievance redressal procedure ? 20
10. Explain the process of disciplinary action and its advantages and disadvantages. 20
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