BHY-026

00230

BACHELOR IN HOTEL MANAGEMENT (BIHM)
Term-End Examination
June, 2016

BHY-026 : COMPUTER SKILLS

Time : 3 hours   *Maximum Marks : 100*

Note :   (i)   Attempt *any five* questions.

           (ii)   *All* questions carry *equal* marks.

1. Define storage devices. How many types of storage are normally there in the storage unit of a computer ? Justify their needs.   **20**

2. Define Network. Explain Network topologies in detail with diagram.   **20**

3. Define Modems. Explain in detail the role of Modem Services.   **20**

4. Give **four** examples of each :   **4x5=20**

    (a) Internal Commands

    (b) Components of CPU

    (c) Output devices

    (d) Characteristics of computer

    (e) Modem types

5. Explain the term operating system and discuss the functions of various operating systems used.   **20**

6. Expand and explain the following terms :   **4x5=20**
   (a) TCP/IP
   (b) HTTP
   (c) CD-ROM
   (d) RAM
   (e) SORT

7. What is a virus ? Explain in detail the types of virus and precautions for them.   **20**

8. What are the possible threats to the computer systems of a hotel ? How will you protect the computer systems from the threats ?   **20**

9. Write short notes on (any four) :   **5x4=20**
   (a) Spell check in the MS-Word
   (b) Personal Computer
   (c) Dot Matrix Printer
   (d) Laser Printer
   (e) Windows explorer

10. Write a note on the use and importance of computers in the hospitality industry.   **20**

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