

**MASTER OF ARTS (PSYCHOLOGY)**

**Term-End Examination**

**June, 2016**

**MPCE-033 : ORGANISATIONAL DEVELOPMENT**

*Time : 2 hours*

*Maximum Marks : 50*

*Note : All sections are compulsory.*

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**SECTION - A**

Answer **any two** of the following questions in  
about **450** words each : **2×10=20**

1. Define Organisational Development. Describe the nature of organisational development. **3+7**
  
2. Explain the concept of Parallel Learning Structures. Discuss its features. **5+5**
  
3. Define Diagnosis and explain its phases. **3+7**
  
4. Define effective interventions. Discuss the steps in designing the intervention strategy. **3+7**

## SECTION - B

Answer **any four** of the following questions in about **250** words each : **4x6=24**

5. Discuss the major theories of action research. 6
6. Describe the role of managers in participation and empowerment. 6
7. Define Team Work. Describe the problems **2+4** affecting team work.
8. Explain Greiner's model of change. 6
9. Describe the strategies used for motivating employees. 6

## SECTION - C

Write short notes on **any two** of the following in about **100** words each : **2x3=6**

10. Values 3
  11. Behaviour modelling 3
  12. Second order change in organisational development. 3
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