

01269

MASTER OF ARTS (PSYCHOLOGY)

Term-End Examination

June, 2016

MPCE-031 : ORGANIZATIONAL BEHAVIOUR

Time : 2 hours

Maximum Marks : 50

Note : All Sections are compulsory.

SECTION - A

Answer any two of the following questions in about 450 words each :

2x10=20

1. What is an organisation ? Discuss the organisational metaphors as mentioned by Morgan. **2+8=10**
2. Discuss the various models of organisational behaviour. **10**
3. Describe the nature, process and characteristics of work motivation. How is motivation related to performance ? **8+2=10**
4. Discuss in detail any two process theories of motivation. **10**

SECTION - B

Answer **any four** of the following questions in
about **250** words each : **4x6=24**

5. Discuss the approaches and nature of management. 6
6. Describe Organizational Behaviour Management (OBM). Explain the role of ethics in OBM. 2+4
7. Explain the various methods of creating an effective team. 6
8. Discuss the concept of compressed work week with suitable examples. 6
9. Define Total Quality Management (TQM). Explain in detail employee ownership. 2+4

SECTION - C

Write short notes on **any two** of the following in
about **100** words each : **2x3=6**

10. Organisational paradigm shift. 3
 11. Steps in conflict resolution. 3
 12. Behaviour systems analysis. 3
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