

00552 MASTER OF ARTS (EDUCATION)
Term-End Examination
June, 2014

MES-113 : LEARNER SUPPORT SERVICES

Time : 3 hours

Maximum Weightage : 70%

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- Note : (i) All the **four** questions are **compulsory**.
(ii) All the questions carry **equal** weightage.
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1. Answer the following question in about **600** words :

Explain the need of learner support services in distance education. Describe the types of learners support services.

OR

How does developmental counselling differ from problem solving counselling ? Discuss with suitable examples.

2. Answer the following question in about **600** words :

What is the significance of tutor comments in distance education ? Discuss with examples various types of teaching comments.

OR

List different media used in counselling. Explain the ways of using those media for counselling in distance education.

3. Answer *any four* of the following questions in about **150** words each :
- (a) Differentiate between 'norm' and 'dispersion' in the context of grading.
 - (b) What are the essential skills of a counsellor in distance education ?
 - (c) Explain supplemental interaction in distance education.
 - (d) What is academic socialisation ?
 - (e) Discuss Barnett's taxonomy of reading comprehension.
 - (f) List performance indicators for learner support.

4. Answer the following question in about **600** words :

Discuss the three functions of a Regional Centre of an open university. Justify the significance of a Regional Centre in an open university.
