

02312

MASTER OF ARTS (EDUCATION)

Term-End Examination

June, 2014

MES-043 : ORGANISATIONAL BEHAVIOUR

Time : 3 hours

Maximum Weightage : 70%

Note : All questions are compulsory. All questions carry equal weightage.

1. Answer the following question in about 600 words.

Explain the meaning of 'Organisational behaviour'. Discuss the various approaches to organisational behaviour.

OR

Discuss the principles of leadership with respect to the present educational environment.

2. Answer the following question in about 600 words.

Discuss the various styles of conflict management with suitable examples.

OR

What is self-management ? Discuss various skills required by an individual for self-management.

3. Answer **any four** of the following questions in about **150** words each.
- (a) Differentiate between intrinsic and extrinsic motivation.
 - (b) Discuss the factors influencing group cohesiveness.
 - (c) Differentiate between decision making and problem solving.
 - (d) Discuss Derr's model of conflict management.
 - (e) Discuss the importance of interpersonal relationship in educational organisation.
 - (f) Differentiate between formal and informal communication.

4. Answer the following question in about **600** words.

As an educational leader, which approach to communication would you adopt to build positive relationship and spirit of teamwork in your institute ? Justify your answer with suitable examples.
