

**MBA IN INTERNATIONAL HOSPITALITY
MANAGEMENT (MBAIHM)**

00484

Term-End Examination

June, 2014

MHY-010 : INTER CULTURAL MANAGEMENT

Time : 3 hours

Maximum Marks : 100

Note : All questions carry equal marks. Attempt any five questions.

1. "Political and Economic Environment reflects on work culture of the country". Justify with examples. **20**
2. Write notes on **any two** of the followings with relevant examples : **10x2=20**
 - (a) Interdependence
 - (b) Social responsibility
 - (c) Political environment
3. Explain different Management Styles of the World. **20**
4. Write notes on the following : **10x2=20**
 - (a) Communication Process
 - (b) Cultural profile
5. Explain Decision Making. Elaborate the steps involved in making a decision. **20**

6. What is Negotiation ? Explain Negotiation Style. 20
7. What is implementation ? Explain strategic implementation. 20
8. What are the steps involved in developing strategies ? Explain with examples. 20
9. Write notes on the following with relevant examples : 10x2=20
- (a) Repatriation
 - (b) Labour Relation Systems
10. Explain followings with examples : 5x4=20
- (a) Global Selection
 - (b) Compensation for Host Country Labour
 - (c) Global Operation Control System
 - (d) Global Management Team
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