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MHY-009

## MBA IN INTERNATIONAL HOSPITALITY MANAGEMENT

00194

## Term-End Examination June, 2014

## MHY-009 : HOSPITALITY INFORMATION TECHNOLOGY

| Time | : 3 hours Maximum Marks :   | 100 |
|------|---|-----|
| Note | : (i) Attempt <b>any fiv</b> e questions. (ii) <b>All</b> questions carry <b>equal</b> marks.         |     |
| 1.   | How do room confirmation, over booking, rate allocation and cancellation function with G.D.S. ?       | 20  |
| 2.   | How is restaurant P.O.S integrated with P.M.S. ?  | 20  |
| 3.   | What are the reports generated by reservation department ?  | 20  |
| 4.   | Write short notes on any two:  (a) Room Status  (b) Types of Accounts                                 | =20 |
| 5.   | Explain in detail purchase procedure to be followed in case of information system for a new property. | 20  |

- What is Night Auditing? 6. (a) 10x2=20(b) How is Night Auditing helpful for hotel accounting system?
- 7. Write short notes on: 20
  - (a) Cash Accounting System
  - (b) Point of Sale System
- How does following functions work on a P.M.S.? 8.
  - Room and rate assignment (a)
  - Account settlement (b)
- 9. How are following integrated with P.M.S.? 10x2=20

10x2=20

- Energy Management System (a)
- Electronic Locking System (b)
- 10. Report generation is an important element of any 20 M.I.S. Explain giving examples of various reports generated.